

Financial Regulatory Authority of Canada

Client Communication Department

Date: August 3, 2024

To: Ms. Natali Spotts

Subject: Update Regarding Your Refund Eligibility and Claim Status

Dear Ms. Spotts,

We are writing to inform you that your case related to the financial recovery process has progressed to the next review stage.

As part of our ongoing efforts to support victims of financial fraud and misrepresentation through unauthorized online investment platforms, we have verified that your name remains listed on the validated refund registry. Your claim is currently under assessment in coordination with both Canadian regulatory bodies and cross-border financial recovery partners.

At this stage, we kindly remind you that, to proceed with the formal processing and remittance of reimbursement, a **one-time administrative filing fee of 99\$** is required. Once this fee is received, your documentation will be finalized and forwarded for final review and fund disbursement.

Approved refunds are typically processed within **10–21 business days**, either through **direct deposit** to a verified account or via an **official certified check** made out in your name.

If you have already completed your filing, no further action is needed.

Otherwise, we encourage you to submit the fee at your earliest convenience to avoid delays.

Thank you for your continued cooperation and patience during this process.

Sincerely,

Client Communications Office

Financial Regulatory Authority of Canada

/  Email: contact@fsrao.ca